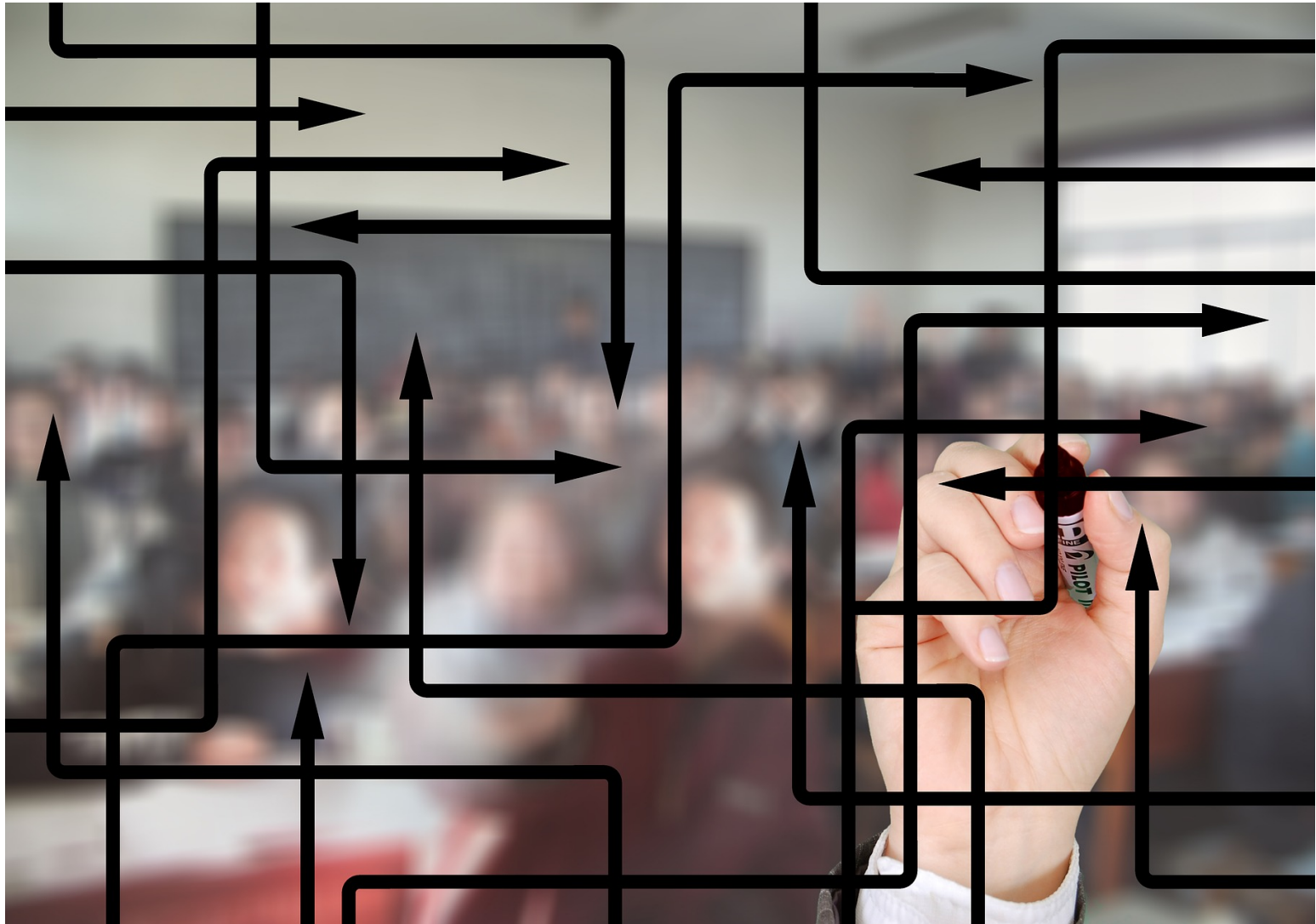


PROJECT MANAGEMENT (U4)

FREE PRACTICE TEST #1

APPLIED INFORMATION TECHNOLOGY – UNIT 4



ATAR Survival Guide: Practice Test

© Christian Bien

Do not reproduce over printing or sharing license volume allocation. More details about how you can use this paper can be found under atarsurvivalguide.com/terms-of-use

Project Management – Practice Test 1

Section	Number of Questions Available	Number of Questions to Be Answered	Working Time (minutes)	Marks Available	Percentage of Paper
Short Answer	5	5	25	33	100%

Section 1: Short Answer

Question 1: What are service level agreements? (2 marks)

Question 2: Jack subscribes to an internet bundle provided by his ISP, YNet. (7 Marks)

a) Explain what the term ‘availability of service’ means. (2 marks)

b) Jack’s internet has recently had an outage. What could be two possible explanations for this outage that is included in the ‘Availability of Service’ section of the SLA? (2 marks)

c) List 3 ‘Types of Services’ that would be included in a Jack’s SLA? (3 marks)

Question 2: List and describe briefly three advantages of global outsourcing in comparison with in-house production? (6 marks)

Question 3: List and describe three advantages of in-house production in comparison with global outsourcing? (6 marks)

Question 4: Describe three reasons to why the outsourcing of data management has become more popular? (6 marks)

Question 5: David is a web designer. He has recently experimented with a new web design. Identify and describe three ways David could evaluate his design to ensure it meets the needs of his target audience? (6 marks)

Copyright Notice

The contents of this paper are protected by copyright. You must not redistribute this paper outside your allocated redistribution or sharing limit.

Redistribution and Sharing practices include:

- Printing this paper to other individuals who are not the purchaser of this paper without the consent of ATAR Survival Guide
- Uploading this paper to social media website, cloud storage provider or any other website where access is formidable by unlicensed users.

You are allowed, however, to freely share free practice tests as long as Christian Bien's moral rights are not infringed.

For exceptional use of this paper that is not included in any volume license, you must contact Christian Bien from ATAR Survival Guide to request consent.

I thank you for your understanding of these terms.

For more information, visit AtarSurvivalGuide.com/termsfuse

Error Requests

All papers have been checked and edited for quality and assurance purposes. If you believe you have spotted an error, please send a request. If your request is accurate, you will receive a free paper of your choice as a reward (student license).

To send an error request, visit AtarSurvivalGuide.com/contact

Quality Declaration Statement

All papers have been checked and edited for quality and assurance purposes. These tests are based off syllabus and based off student experience. ATAR Papers offers papers to meet the revision needs of students. ATAR Papers is an unofficial supplier of practice papers, tests and exams and does not guarantee that materials will reflect actual course work.